



Wright Pet Behaviour – Privacy Policy

Effective of 27th December 2020

This privacy policy sets out how Wright Pet Behaviour uses and protects your information when you use the website, when you make a booking, and when you receive a service. This policy may be changed at any time to ensure it is kept to the standards of the GDPR. We will inform you of any changes and it will be uploaded to the website.

Website

The website for Wright Pet Behaviour is hosted by the platform Wix.com. When visiting the website, Wix.com may indirectly collect and store your data. This may include your device IP address, which pages you visit and when, and the device that you are using to visit. Any information stored by Wix.com is stored on their secure server, behind a firewall.

Clients

By submitting a booking form, you are giving permission for Charlie Wright, under Wright Pet Behaviour to obtain and store personal data from you (your name, contact information, and postal address), as well as information about your pet, their behaviour, and health. Unless required by law or public interest, all information you provide is treated as confidential, stored safely, and retained only as long as is necessary. After it is no longer necessary for us to retain your personal information it is disposed of in a secure manner. We will not disclose details about your or your pet to other parties without your consent. We may take videos or photographs of your pets for education and promotional purposes, but these are only shared with your written permission on the booking form.

You have the right to request access to any information we hold about you and to correct any inaccurate data. If you have any questions about this policy, please contact us on charlie@wrightpetbehaviour.co.uk.